

CHEKOURAN MOUTSAI

Zografou, Attica

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JOB EXPERIENCE

Palladium Mykonos Hotel, 2019-2021 (summer seasons)

- **Customer service**: Welcoming guests upon arrival, interaction and constant communication to solve any problems that may occur or provide needed information.
- **Groom**: Collection, classification and delivery of luggage.
- **Storekeeper**: Communication with cooperating suppliers, receipt and classification of products, invoice control.
- **Bar attendant**: Coffee and drinks making.

EDUCATION

University of West Attica, 2019-present: School of Administrative, Economics and Social Sciences / **Tourism Management** (undergraduate studies).

QUALIFICATIONS

- **English diplomas**: ECCE (B2) & ESB (B2)
- **Excellent computer skills**: Windows, MS Office & PMS (Fidelio)
- **Driving license**: Categories A1 & B

ABOUT ME

My goal is to maximize my customer service experience for my continuous development in this field. My ability to adapt in different work posts proves my work ethic, teamwork and great organization and time management. Thanks to my courtesy, responsibility and critical thinking, I am not only a valuable employee, but also a reliable person. Furthermore, my ability to think creatively and fast, but not rushed decision making, enables me to resolve and work through various difficulties that may arise. And last but not least, I have excellent communication skills which allow me to build better relationships not only with customers but also with my coworkers.